

How to retrieve password for NIC-D registrant handle

1. Link for password recovery: <https://www.nic.ru/en/auth/recovery/>
2. Fill in the affected domain name and click on “continue”.
Ru-Center will send an email to the registrant’s email address specifying the agreement number/ **NIC-D handle** (XXXXX/NIC-D). This email also contains a link allowing to create a new password. This link is valid for 24 hours.
3. If the registrant could not receive the password, they should fill out documentation found at: <https://www.nic.ru/en/auth/recovery/letter/>

For individuals:

- a) Fill in [official letter](#) (RTF) [requirements to the letter](#)
- b) Send copies of documents (the letter, the extract from the trading registry and the document about appointment of the chief executive) to password@nic.ru
- c) Send documents or bring it to the office of RU-CENTER in Moscow.

Mailing address 2/1, 3d Khoroshevskaya str., Moscow, 123308, Russian Federation

For legal entities:

1. Fill in [official letter](#) (RTF) [requirements to the letter](#)
2. Send copies of documents (the letter, the extract from the trading registry and the document about appointment of the chief executive) to password@nic.ru
3. Send documents or bring it to the office.

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